



FAILOVER & REDUNDANCY

Local Failover

Protects Your Business From Local Factors

Failover
Explained

Network Failover

Protects Our Network From Hosted Factors

- Local Internet Outage Call Redirection
- Redirect Call To Unlimited Destinations

- Automatic Call Traffic Routing
- No Single Point of Failure At Every Call Level



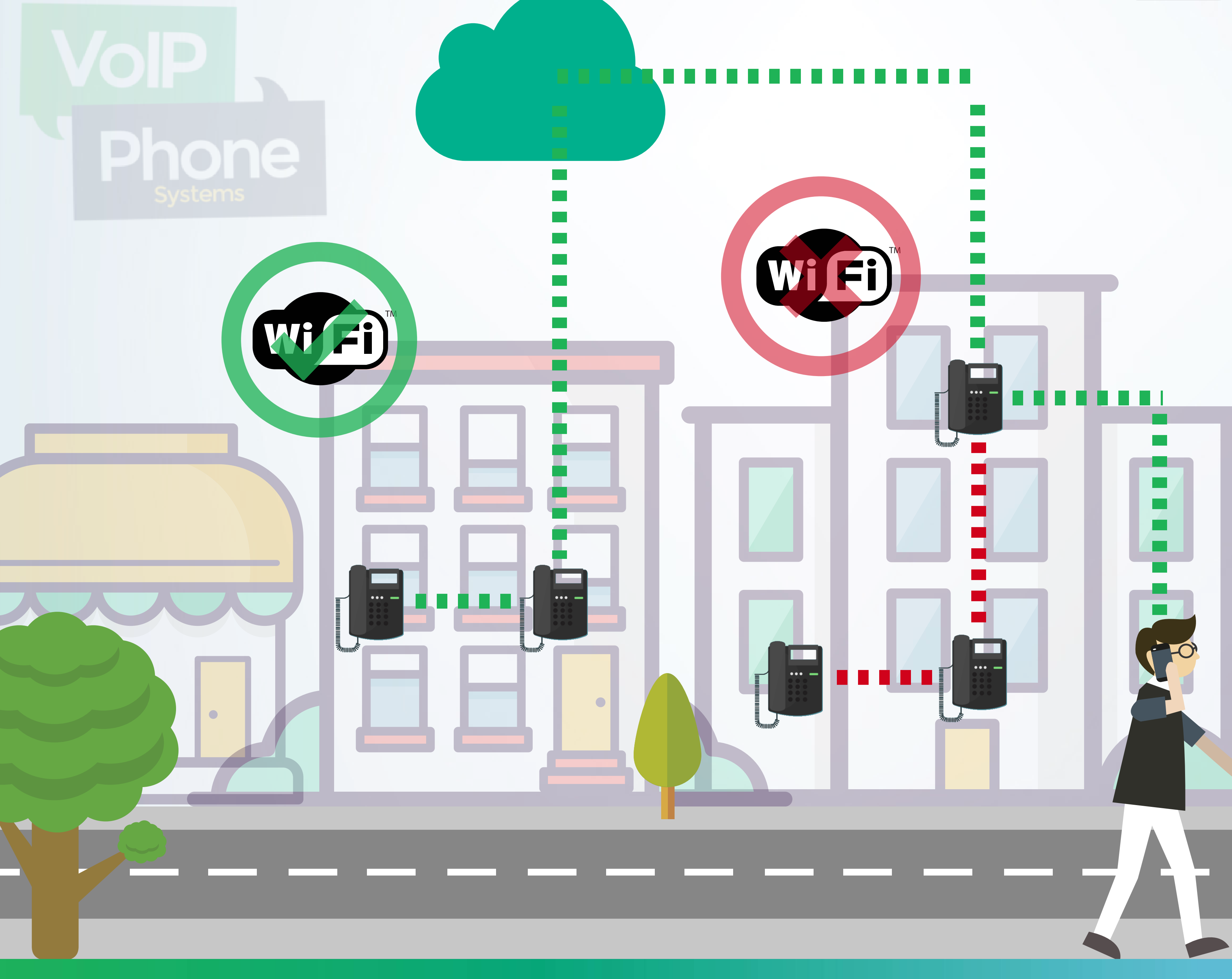
Award Winning Network

LOCAL FAILOVER

Automatic Call Redirection

If your local internet connection or power fails our system acts automatically to redirect calls and reverts when resolved.

All your incoming calls are diverted to an unlimited number of destinations such as landlines and mobiles. These can ring at the same time or in hunt groups



NETWORK FAILOVER

Network Failover is how we ensure that our service is always there for you.

For you, the customer, our VoIP solution is simple. To make that work behind the scene's does require a sophisticated network. You can view this below, but don't worry if you skip it the main things are....

AWARD WINNING NETWORK

100% Network Uptime

Redundancy?

Also known as backups.

If something fails somewhere, it's **WHAT** you have on standby to take its place, and **HOW MANY**.

We have 5 layers of backup for each key service

6 Levels of Redundancy

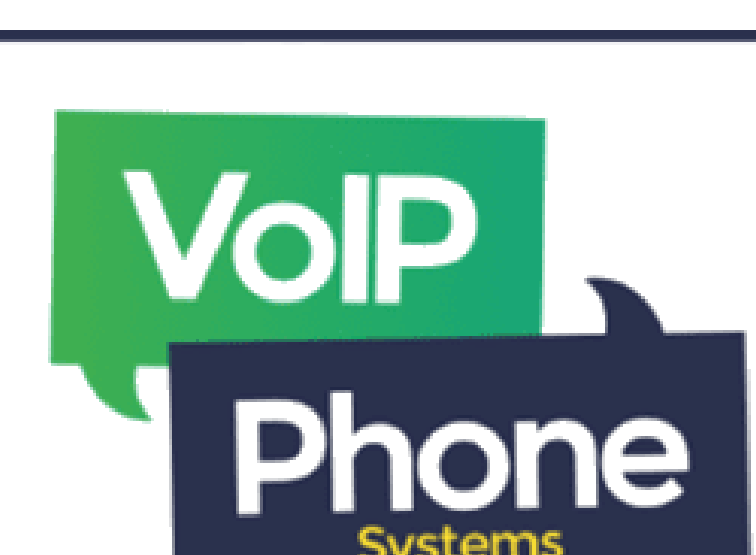
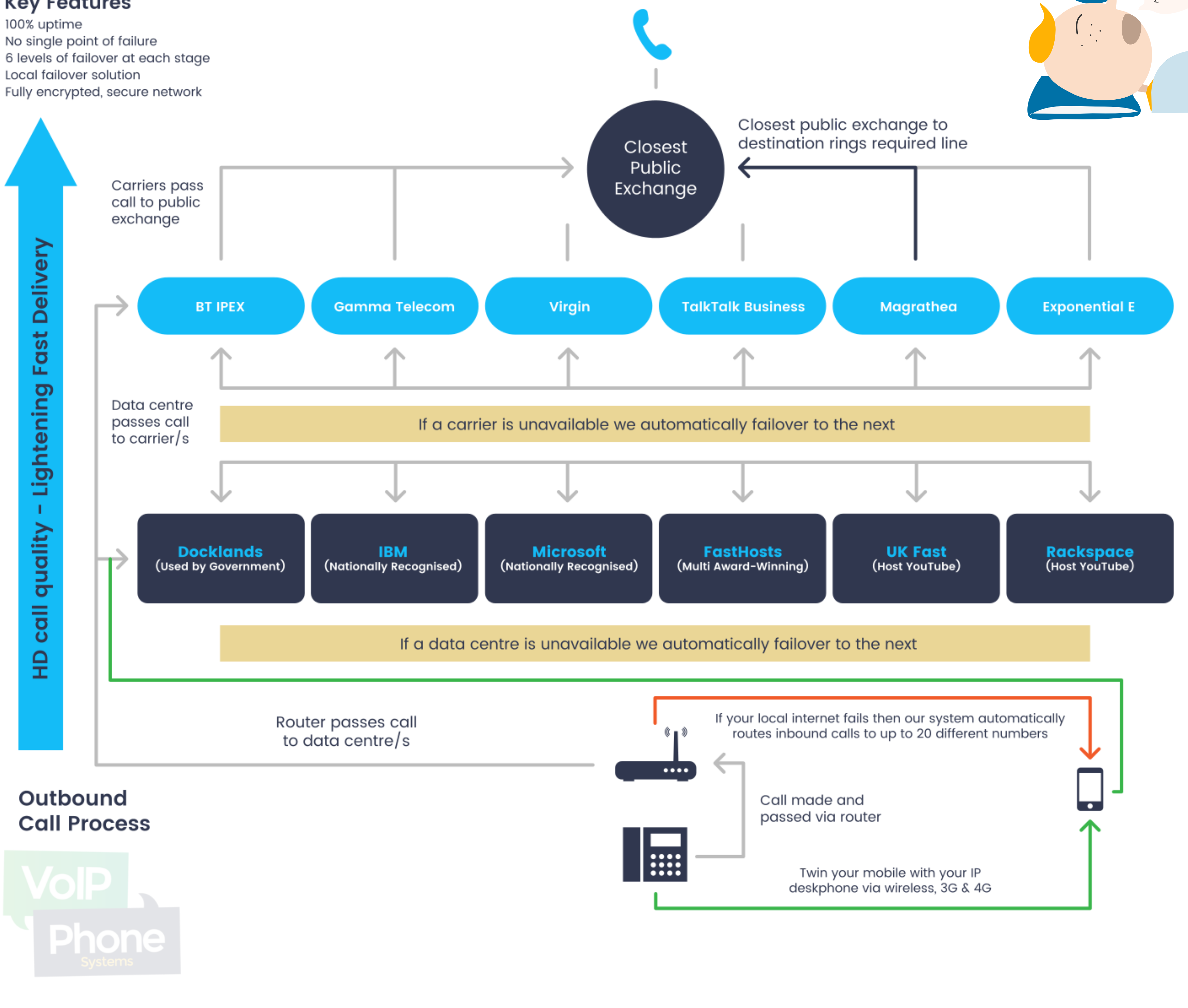
No Single Point of Failure

Failover?

Failover is **HOW** your services move from one component to the other.

If something fails, our network has both automatic and manual split-second failover processes to keep things running

NETWORK INFRASTRUCTURE



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